New cross-infection procedures: The Dos and Don'ts



Please DO observe the following when visiting one of our branches:

...complete all of our electronic questionnaires prior to your appointment

...attend the practice alone wherever possible.

...be on time for your appointment

...wait until we have unlocked the door and returned to our desk before entering the practice

...use the toilets if needed but comply with our handwashing and wiping down procedures that will be displayed within the toilets

...give our staff a big smile but no handshakes!



Please DON'T do the following when visiting one of our branches:

...bring too many personal items e.g. bags of shopping

...bring your own facemask, we will provide you with a disposable one

...touch or try on any frames. A member of staff will help you with this